

Open Door Policy:

The Boys & Girls Clubs of McAllen have an **OPEN DOOR POLICY**. This policy allows members to come and go at any time during the Club's operating hours. Members are NOT required to sign out; and staff members, under normal circumstances, are not allowed to prohibit a member from leaving the facility per the regulations of the Texas Department of Protective & Regulatory Services governing facilities/programs exempt from licensure as child cares. Thus, it is the responsibility of the child AND the parent/guardian to determine, understand and enforce whatever arrival and departure methods they see fit. Please note that youth are not allowed on the Club's grounds during operating hours unless they are signed in and participating in Club activities. Members should NOT be dropped off prior to the opening of any facility, as the Club cannot be held responsible for the supervision of such youth.

Disclaimer:

The Boys & Girls Clubs of McAllen are not responsible or liable in any way in the event of harm or injury occurring to the member. It is agreed that the parent or guardian will not hold Boys & Girls Clubs of McAllen responsible for the welfare or whereabouts of the member. If the Parent or Guardian does file a complaint against the Club the Parent or Guardian agrees to pay for Boys & Girls Clubs of McAllen's legal fees.

Refund Policy:

There are **NO** refunds should your child be removed or voluntarily resign from any of our programs.

"The Boys & Girls Club of McAllen is not a licensed daycare facility; we are a neighborhood recreational facility and service. Please see Director of Operations or Executive Director should you have questions."